

# ZICAM®

March 5, 2020

[Redacted]

Dear [Redacted]

Thank you for your interest in our product. We are sorry to hear that your purchase of Zicam® did not fulfill your expectations and prompted the request for a refund, but hope that you will continue to allow us to serve you in the future.

Enclosed is your refund check. We feature an array of products in the Allergy, Sinus, Cold and Cough category.

We value your business and wish to continue serving you in the best way possible. You can reach us at (877) 942-2626 or at [www.zicam.com](http://www.zicam.com) if the need ever arises.

Sincerely,

Zicam Customer Care Team  
Enclosure(1)

THE FACE OF THIS DOCUMENT HAS A COLORED BACKGROUND ON WHITE PAPER

<b>J. Knipper &amp; Company, Inc.</b> One Healthcare Way Lakewood, NJ 08701	<b>Zicam</b>	Wells Fargo Bank, N.A. San Francisco, CA	<b>CHECK NO.</b> <b>25031</b>
		<b>DATE</b> <b>03-05-2020</b>	<b>11-24</b> <b>1210</b>
<b>PAY</b> <i>Twenty Nine AND 98/100</i>		<b>AMOUNT \$</b> <span style="border: 1px solid black; padding: 2px;">*****29.98</span>	
<b>TO THE ORDER OF</b> [Redacted]		<b>VOID AFTER 90 DAYS</b>	<i>F.M. N. [Signature]</i>

THE BACK OF THIS DOCUMENT CONTAINS AN ARTIFICIAL WATERMARK—HOLD AT AN ANGLE TO VIEW

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